

Subject **Appointment Confirmation**  
From Altered Tails Mesa <communication@clinichq.com>  
To <records@savingonelife.org>  
Reply-To <mesainfo@alteredtails.org>  
Date 2020-06-02 14:28



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- Sx Form.Rescue.pdf (~349 KB)
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**Hi Saving One Life,**

Please be advised that our check in process will be different than normal. We will be doing a "drive thru" process at the back of our building through our gated area. All clients will remain in their vehicle, form a single file vehicle line and when you get into the gated area, an employee will be checking/providing paperwork and pulling your pet(s) from there. Paperwork will be provide to those that may need it and will be brought to you in your vehicle. Please be patient for this will be a learning curve with this new process. Thank you.

**A reminder that you have 3 animals scheduled on 7/24/2020 for a spay/neuter appointment in the MESA LOCATION of Altered Tails. Altered Tails Barnhart Clinic runs efficiently in tight quarters. To ensure your visit is as smooth as possible, we ask that you carefully review the instructions below. You may want to inform your fosters if they are bringing the animals on the day of the surgery.**

This is also a reminder that there is a specific surgery form for rescues, and if you send a foster/representative without that paperwork, they are likely to fill out the wrong paperwork. To make the check in easier, we recommend having the paperwork filled out ahead of time and dropped off at our clinic, or giving the paperwork to the person transporting.

**Important Instructions:**

To be accepted for intake, dogs and cats four months and older should not be fed or have access to food after 10 pm the night before surgery.

Dogs or cats under four months should be given a quarter (1/4) of the amount normally given as a small snack in the morning, prior to arriving at the clinic..

Water is always fine.

Check in is promptly at 7:30 am on the scheduled day of surgery. Altered Tails Mesa is located at 7246 E. Main St., Mesa, AZ 85207. We are located on the North side of Main between Power and Sossoman.

Because check-in is a busy time and can be stressful for animals, we recommend dogs remain in vehicles while humans check them in. Please bring your cat in a secure pet-approved carrier.

The check-in line almost always extends outside. Clients are encouraged to dress for the weather to avoid an unpleasant wait.

Due to limited kennel space and thorough cleaning and medical protocols, the building does not have the capacity to board dogs or cats beyond the scheduled release times. Pick up times can vary, but our clinics close at 5pm sharp. If an owner or designated representative is not on time to retrieve their pet, a \$30 late fee + \$5 for every additional pet will automatically be assessed after 5pm. If the owner or representative is more than 3 hours late, Altered Tails reserves the right to turn the animal over to a local shelter as abandoned.

Please contact Altered Tails Mesa at 480.807.1200 to rebook your surgery if:

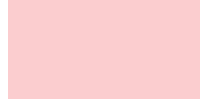
-Your dog or cat shows any signs of illness within 7 days of surgery, including vomiting, diarrhea,

coughing, or discharge from the nose or mouth.

-You won't be able to make the drop off time of 7:30am or pick up time before 5pm.

**Important Reminder:**

Vaccinations are the best protection from infectious diseases. Your pet will be in a facility housing up to 70 other animals on the day of surgery. If your pet is not up to date on vaccinations, it is at increased risk of contracting an infectious disease. By admitting your dog or cat to Altered Tails, you agree that you will not hold Altered Tails responsible in the unlikely event that your pet contracts an infectious disease or for the treatment of that disease.



This email was sent on behalf of Altered Tails Mesa ([mesainfo@alteredtails.org](mailto:mesainfo@alteredtails.org)).

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